

HeroBase Management Comment on ISAE 3000 Control Point 8.8, Cryptography:

We acknowledge the observation made by independent IT auditors Revi-IT regarding effective use of cryptography, which doesn't impact on the overall conclusion that HeroBase's controls and operations in regards to information security related to Hero Outbound and Hero Flows according to the ISAE 3000 standard, is without significant deviations, hence keeping our customers' and users' data secure in rest and in transit.

The observation in our ISAE 3000 report derives from the penetration test being conducted by another independent third party – security and penetration specialists Fort Consult – in which it is encountered that the secure endpoints have been supporting older and lower versions of TLS. HeroBase have deliberately not been discontinuing the support of older and lower TLS versions, as these have been TLS versions supported by browsers in use by a not-insignificant number of customers and users. HeroBase already made this finding during early 2019, which led to communication to all customers stating that the support of these browsers would be discontinued effective at a later date. Since then, the discontinuation of support of these specific older and lower versions of TLS has been planned, and controls have been designed and effectuated to ensure that only newer versions of TLS will be supported going forward.

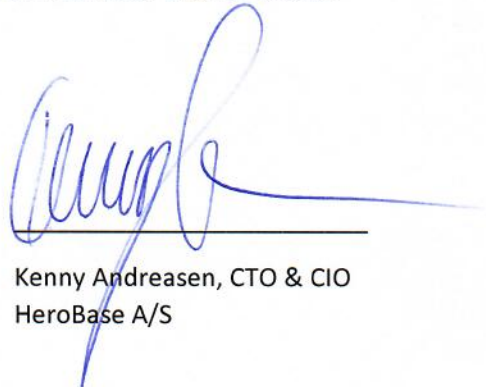
Note that only encrypted data exchange has been in place at all times, and that the observation also supports that data has (and will) only been exchanged securely between servers and end-users, using secure data transmission standards and protocols. Data has at no point been exchanged unencrypted, as all data exchange between our servers and end-users (and/or other third parties and data consumers) takes place via HTTPS only.

If any HeroBase customers and data controllers have any additional questions to this point following the above comment and elaboration, you are welcome to contact the independent IT auditors Revi-IT via e-mail kontakt@revi-it.dk or phone (+45)33118100.

The above statement signed by HeroBase Management Team on Dec 16th, 2019.



Casper Langhoff, CEO
HeroBase A/S



Kenny Andreasen, CTO & CIO
HeroBase A/S